MAXDAT Contact Center SVN Structure

svn://rcmxapp1d.maximus.com/maxdat/Contact Center

* branches – unused
* HIHIX – HI deployment artifacts and instructions
* tags – unused
* trunk (directories/files of note below)
  + documentation
    - design
    - install – contains installation instructions for setting up a developer environment (will likely be unnecessary for a pre-existing dev environment)
    - spot – information from spot consulting including Cisco documentation
      * UCCE\_BK\_D832C827\_00\_database-schema-guide.pdf
  + kettle – primary project folder with ETL code and DB scripts
    - MAXDAT
      * build.xml – Ant build file used for packaging project for deployment
      * conf – contains project specific configuration for build process
      * implementation – contains project specific ETL code and DB scripts
        + HIHIX

jobs - Kettle .kjb files

load\_Contact\_Center.kjb – entry point for daily data load

* + - * + TXEB
      * main – shared ETL code and DB scripts.
        + bin – shell scripts for use in job execution
        + conf – build configuration files
        + jobs – Kettle .kjb files

execute\_scheduled\_load\_contact\_center.kjb – entry point for nightly job

execute\_scheduled\_load\_production\_planning.kjb – entry point for intraday ACD data load

load\_Contact\_Center\_Forecast.kjb – entry point for loading forecast data

dimensional – jobs for loading the dimensional area

initialization – jobs for initializing a deployment

sample-data – jobs for loading sample test data

staging – jobs for loading the staging area

utility – jobs for utility functions

* + - * + scripts – DB scripts

analysis – queries for analysis and testing purposes

insert – initialization scripts for reference data

versions – patch scripts

* + - * + transforms – Kettle .ktr files
        + simple-jndi – folder for version control of jdbc.properties
        + test – unit tests of Kettle transforms
    - MOTS – corporate data mart ETL code
    - source-systems - contains kettle jobs/transforms/data that allow us to populate a clone of the source database(s) for development purposes
  + models – datamodeler files